Item #4 – Description of Programs, Services and Benefits Provided by the Organization

Description should include the following:

- 1. Program, services, benefits, etc. provided by the organization or its member organizations
- 2. Who benefits from the program, services, benefits
- 3. How the programs, services, benefits, etc. benefit the health and/or welfare of the target population

SAMPLE STATEMENT:

The organization is a transitional support program for the homeless on Oahu. During a two-year period, participants are equipped to free themselves from welfare and become self-sufficient.

The organization provides shelter to participants by paying rental deposits and the gap between what participants can pay and their actual monthly rent. In addition, the organization provides a 24-hour emergency line; assists in resolving disputes involving participants; monitors individual progress within participant families; maintains close contact with school counselors and other agency officials working with participant children; refers older teens and adults to job training and higher education programs; assists families in applying for assistance from other agencies; provides scholarship aid when funds are available; stresses the implementation of individual development programs; creates an extended family for participants; provides free furniture, household items and clothing to participant families via its thrift shop; and provides free food to participants and other needy individuals through its food pantry.

During the year the organization served 1,380 people, comprising 349 families and 71 singles. Of the 1,268 persons who have exited the program, all but 82 have maintained their self-sufficiency and have not become homeless again, for a success rate of 93.5%. Food and clothing were also provided to over 10,000 other individuals in need.